

IMPACT AREA PROGRAM OUTCOMES

SUPPORT SERVICES: Neighborhood Resource Centers



United Way Suncoast provides leadership that improves lives and creates lasting community change by mobilizing the caring people of our communities to give, advocate, and volunteer. United Way Suncoast provides pathways to education and financial stability that give everyone in our community the freedom to rise.

UWS operates three Neighborhood Resource Centers in Hillsborough and Pinellas County, which support community residents through services such as:

- Volunteer Income Tax Assistance program (VITA)
- Financial coaching
- Employment services (such as job searches and resume building)
- Legal advice
- Family support services
- Computer labs and Wi-Fi
- Homeowner and contractor resources
- Notary services

From July 2021 – June 2022, our Neighborhood Centers:

- Our centers received 3,496 in-person visits this year with 415 new residents visiting for the first time.
- Provided 934 meal kits from Campbell Park Food Pantry, and 702 meal kits from North Greenwood Food Pantry
- Within this year, 100 residents completed certifications related to employment, with 41 residents placed in jobs.
- Overall, 1,272 residents were connected to basic need services ranging from rent, utilities, and legal assistance. In addition, 131 families obtained support benefits.

To deliver case management, workforce development, legal aid and financial supports, our Neighborhood Centers partner with:

- Bay Area Legal Services
- Pinellas County Urban League
- Personal Enrichment through Mental Health Services (PEMHS)
- Devereux Florida and Positive Spin

Outcomes from our partners:

- \$308,000 invested in our strategic community partners to provide residents with direct access to increased and localized services
- From July 2021 – June 2022:
 - 267 people participated in legal education workshops
 - 300 residents received support in increasing self-sufficiency
 - 119 residents received direct support with job-seeking skills related to resume buildings, interviews, and applications.

